

Knowledgebase > Swimify Admin > FAQ - Frequently Asked Questions - Swimify Admin > Miscellaneous

Miscellaneous

Josefin Ström - 2025-10-31 - FAQ - Frequently Asked Questions - Swimify Admin

Why does my image have black edges / sides?

• If your image is a JPG file (ends with jpg/jpeg) and does not have the correct measures specified on the Swimify Admin page, it will get black edges / sides. This is a jpg technical issue. To fix this problem you can upload a png image (ends with .png), or you can make sure that your image adheres to the specified dimensions on the Swimify Admin page.