



News > General > SuperLive software must be updated if you want to stream

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2024-09-09 - Erik Fornander - General

If you are running an older version of SuperLive then you must update to the latest version. Streaming to SuperLive will not work unless you update the software to version 2.3 or later. Right now you can get the new version on this link:

<https://support.swimify.com/en-US/downloads/files/superlive-installation-v23901225397>